



# Huawei PV Inverter Warranty Period

What is Huawei warranty service?

Huawei provides customers with a warranty service, which is a maintenance guarantee or quality assurance (QA) service, to ensure product quality within a specified period. If any product quality defects occur during the warranty period, Huawei will provide free services based on the specified service level and scope.

Do Huawei Inverters come with a warranty?

Huawei inverters come with a standard 10 years factory warranty for models up to 20kW and 5 years warranty above that. The standard warranties can be extended up to a period of 10, 15 or 20 years, depending on inverter model. An Extended Warranty can only be purchased during the warranty valid period.

How long is a warranty on an inverter?

The standard warranties can be extended up to a period of 10, 15 or 20 years, depending on inverter model. An Extended Warranty can only be purchased during the warranty valid period. Any Extended Warranty shall be in accordance with and subject to the same terms and conditions as the standard Warranty Period.

Does Huawei provide remote support for solar inverter maintenance?

Huawei provides remote support and hardware support for solar inverter maintenance. \*Huawei will use commercially reasonable efforts to ship a replacement part within two (2) business days after an RMA is issued. Actual delivery times may vary depending on site location, relating to the solar inverter products under warranty by telephone or e-mail.

What happens if a Huawei smart pV product is defective?

Huawei Smart PV products that are defective in material, fabrication or workmanship or do not meet the published specifications shall be replaced free of charge. If the delivery site is located outside the capital city, customer is responsible for picking up the replacement product from Huawei local warehouse.

What if a product quality defect occurs during the warranty period?

If any product quality defects occur during the warranty period, Huawei will provide free services based on the specified service level and scope. For more information on warranty service policies for specific products, please refer to the corresponding documents.

Smart PV Controller : SUN2000 -12/15/17/20KTL -M0 /M2 ("Inverter") One hundred twenty (120) months starting one ... The Warranty Period for Inverters can be extended up to a period of ten ...

The Warranty Period for Inverters can be extended up to a period of ten (10), fifteen (15) or twenty (20) years, at an additional cost to the Customer ("Extended Warranty"). An Extended ...

2. Warranty Period The default warranty period of the Smart PV products is as below, which can be extended



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subject to Huawei's internal policy. The warranty and service conditions are also ...

Basic Warranty Period Sixty (60) months starting one hundred eighty (180) days after shipment. Advanced Warranty Period For products that have continuous connection to the FusionSolar ...

The default warranty period of the Smart PV products is as below, which can be extended subject to Huawei's internal policy. The warranty and service conditions are also applicable to the ...

During the applicable Warranty Period, Huawei guarantees that all solar inverter hardware, Smart PV Optimizer, Smart Power Sensor, Smart Dongle, Smartlogger, SmartACU, Backup Box and ...

Huawei SUN2000 600W Smart PV Optimiser. Huawei Smart Optimiser MERC-1100W-P for 3Ph Inverters, Long Cable ... Add to. Add to Favourites. Details. Huawei SUN2000 15K-MB0 3ph Hybrid Inverter. The Huawei SUN2000-15K ...

FusionSolar is a leading global provider of solar solutions, partnering with professional installers, utilities, and other stakeholders to promote sustainable and efficient use of renewable energy. ...

The Warranty Period for Inverters can be extended up to a period of as follow, at an additional cost to the Customer ("Extended Warranty"). An Extended Warranty can only be purchased ...

1.85% Direct sales The warranty period starts from the 90th day after Huawei products are shipped, or from the day when Huawei receives the request for product service (whichever ...

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